

CHAPTER V

CONCLUSIONS AND SUGGESTIONS

A. Conclusions

The conclusions of this reserach were:

1. Needs analysis

Hotel drivers had a low speaking ability so they need a suitable English learning module for learning English. Moreover, most materials available on general English are for students. Those are not suitable with hotel drivers' needs. Besides, some hotel drivers have working hours that are not fixed so they cannot join in English course to them join them. So, the researcher used an English learning module to improve their speaking ability.

The hotel drivers prefer the activities in learning speaking, trying to introduce them, giving response, mastering new vocabulary, making conversations with friends, completing dialogue, making English sentences using grammatical guidance, and so on. They need the materials in greeting, introducing themselves, giving information, comparing somtehing, thanking, suggesting, responding to complaints, apologizing, and giving explanations. They also need English and Indonesian as the language in the module.

2. Appropriate module

This module was approprite for hotel drivers because the mean score of module are ≥ 3 . This module focuses in learning speaking that contains drivers' job materials. The module was designed to have three units. The topics of units

that are appropriate in the module were tourist attractions, souvenirs, and historical places. Moreover, the language focus in each lesson unit is adjusted for hotel drivers' need. Unit 1 discusses how to greet, introduce, and give information. Unit 2 discusses how to offer some favours, thank, and compare things. Unit 3 discusses how to suggest, apologize, and respond complaints. The components of each unit were objective, warming up, main activities, summary, evaluation, answer key, and references. Objective discusses the introduction about the material. Warming up discusses about the learners of previous knowledge. Main activities discuss about the exercises/activities. Summary discusses the summary of the materials. Evaluation discusses to evaluate on of the learners' ability. Answer key discusses the answer key of each task. References discuss the references of the module.

B. Suggestions

The suggestions to the material developers are:

1. The material should be added with the materials about greeting, introducing, giving information, thanking, suggesting, apologizing, responding to complaints, comparing things, and offering favours.
2. The material should be appropriate with the learners' need and the contents of sub-material that may be completed.
3. The module should be developed in more details for each topic of practicing.

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