CHAPTER V
CONCLUSIONS, IMPLICATIONS, AND SUGGESTIONS

This chapter is divided into three sections. They are conclusions, implications, and suggestions. The detail of each section will be presented below.

A. Conclusions

This research is used to answer three problems concerning the forms, meaning, and functions of jargon used in Housekeeping Division at Cakra Kusuma Hotel. Related to the forms of jargon, they share abbreviation, word, and phrase. Abbreviation is the most frequent one, with 18 data (37.5%). The second is phrase with 17 data (35.4%). The last is word with 13 data (27.1%). Abbreviation places the most frequent one because some jargons are constituted from phrases. To make them simpler, abbreviation is used that the communication takes place more effective.

In terms of the meaning of the jargon, the meaning is defined based on the documents related to Housekeeping Division by considering the lexical meaning from dictionary and the context where the jargons are used. Therefore, the meaning of the jargon is described clearly to make the housekeepers understand more about the jargon.

Regarding with the functions of jargon in Housekeeping Division at Cakra Kusuma Hotel, the data analysis reveals that there are two functions, i.e. providing a technical or specialist language for particular and efficient communication with 20 data (42%) and encouraging in-group solidarity and excluding as out-groupers
with 28 data (58%). The second function; encouraging in-group solidarity and excluding as out-groupers has more data because using a jargon, each employee shares the same unity thus the solidarity is upgraded.

B. Implications

Based on the conclusions, the researcher proposes some implications as follows:

1. In relation to the three research problems, in terms of form, most jargons in Housekeeping Division at Cakra Kusuma Hotel appear in the form of abbreviation instead of word and acronym. It implies that most jargons are formed from some initial words that constitute a term and is pronounced by letter. In terms of meaning, which is elaborated from lexical meaning and the context where the jargons are used, it implies that the jargons have technical meaning and are likely similar or different among other hotels. In terms of function, most jargons are used to encourage in-group solidarity and exclude as out-groupers. It implies that using the jargons, the housekeepers are able to maintain the team spirit and confidence because other regards the housekeepers have unique and specific technical terms.

2. The housekeeping jargons become the technical term at Cakra Kusuma Hotel and they are created for communication purpose. They are used based on the agreement between the board in Housekeeping Division including PA boy (public attendant boy), senior housekeeper, and the head of Housekeeping
Division. They are presented in particular pattern in order to avoid the misunderstanding among housekeeper.

3. People in any work field should realize the variation of language around them. They must have sufficient understanding on language because they concern on the context and the situation when the language used.

4. Teachers of vocational school should expand more knowledge about the housekeeping jargons particularly hotel accommodation study program teacher under English for Specific Purposes (ESP) domain.

5. Students, particularly the hotel accommodation study program, should realize that they also need to know more kinds of language they use someday in their work field.

C. Suggestions

Based on the result of the study, it can be suggested some points to the following parties.

1. Students of English Education Department

   The students of English Education Department are expected to have better understanding on housekeeping jargon of a hotel. The understanding might improve their competence in learning ESP.

2. English Education Department

   This research is expected to contribute as a teaching and learning resource in relation to language variation and ESP course.
3. **The Housekeeping Division**

   This research is expected to be a resource of housekeepers as well as management board of an international class hotel in relation to develop the hotel.

4. **Other Researchers**

   Other researchers are suggested to dig deeper cases concerning the language variation such as morphological process of word formation. They may also conduct a study on such subject at the same field with different focus because the imperfectness of this study such as language shift or assimilation.
BIBLIOGRAPHY


