

Lampiran 10. Deskriptif Statistik

**Statistics**

		Kepuasan terhadap sarana dan prasarana PJOK	Keandalan	Daya tanggap	Jaminan	Empati	Berwujud
N	Valid	131	131	131	131	131	131
	Missing	0	0	0	0	0	0
Mean		73.3740	13.8855	8.1603	10.9313	13.4885	26.9084
Median		73.0000	14.0000	8.0000	11.0000	14.0000	27.0000
Mode		72.00	15.00	8.00	12.00	14.00	26.00
Std. Deviation		3.52428	1.06440	.99086	1.17794	1.15270	2.26155
Minimum		64.00	11.00	6.00	8.00	11.00	22.00
Maximum		81.00	16.00	10.00	13.00	16.00	32.00
Sum		9612.00	1819.00	1069.00	1432.00	1767.00	3525.00

**Kepuasan terhadap sarana dan prasarana PJOK**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	64	3	2.3	2.3	2.3
	66	2	1.5	1.5	3.8
	67	1	.8	.8	4.6
	68	4	3.1	3.1	7.6
	69	5	3.8	3.8	11.5
	70	10	7.6	7.6	19.1
	71	10	7.6	7.6	26.7
	72	19	14.5	14.5	41.2
	73	17	13.0	13.0	54.2
	74	13	9.9	9.9	64.1
	75	6	4.6	4.6	68.7
	76	16	12.2	12.2	80.9
	77	10	7.6	7.6	88.5
	78	7	5.3	5.3	93.9
	79	2	1.5	1.5	95.4
	80	3	2.3	2.3	97.7
	81	3	2.3	2.3	100.0
Total		131	100.0	100.0	

**Keandalan**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	11	2	1.5	1.5	1.5
	12	9	6.9	6.9	8.4
	13	41	31.3	31.3	39.7
	14	31	23.7	23.7	63.4
	15	46	35.1	35.1	98.5
	16	2	1.5	1.5	100.0
	Total	131	100.0	100.0	

**Daya tanggap**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	6	9	6.9	6.9	6.9
	7	19	14.5	14.5	21.4
	8	54	41.2	41.2	62.6
	9	40	30.5	30.5	93.1
	10	9	6.9	6.9	100.0
	Total	131	100.0	100.0	

**Jaminan**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	8	4	3.1	3.1	3.1
	9	14	10.7	10.7	13.7
	10	25	19.1	19.1	32.8
	11	36	27.5	27.5	60.3
	12	48	36.6	36.6	96.9
	13	4	3.1	3.1	100.0
	Total	131	100.0	100.0	

**Empati**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	11	5	3.8	3.8	3.8
	12	25	19.1	19.1	22.9
	13	29	22.1	22.1	45.0
	14	48	36.6	36.6	81.7
	15	21	16.0	16.0	97.7
	16	3	2.3	2.3	100.0
	Total	131	100.0	100.0	

**Berwujud**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	22	1	.8	.8	.8
	23	9	6.9	6.9	7.6
	24	4	3.1	3.1	10.7
	25	20	15.3	15.3	26.0
	26	29	22.1	22.1	48.1
	27	25	19.1	19.1	67.2
	28	11	8.4	8.4	75.6
	29	11	8.4	8.4	84.0
	30	12	9.2	9.2	93.1
	31	4	3.1	3.1	96.2
	32	5	3.8	3.8	100.0
	Total	131	100.0	100.0	