CHAPTER I
INTRODUCTION

A. Research Background

People in their social life are absolutely doing conversation with others. The main goal of doing the conversation is delivering the message that could be conveyed from the activity. From a conversation, there is a lot of information that can be uttered. People also can express their opinion or perspective by doing it. However, not all the messages can be delivered. The obstruction appears because of some factors. It can be due to the human beings who are not clearly sending the information or because of the non-hearing participants in the conversation. For instance, if people are talking with their friends and the information that they should get is missing, they will ask the missing information to complete their conversation in order to reply with the best response.

According to Liddicoat (2007: 1), conversation is one of the ways where people can socialize, develop, and sustain each other’s relationship. In line with the statement, it is true that a conversation manages people’s social life. In scientific field, an interesting phenomenon in linguistics that sometimes is taken as the object of the study related to conversation is called as conversation analysis. In his book titled An Introduction to Conversation Analysis, Liddicoat defines conversation analysis as a study of the organization and orderliness of social interaction where people interacting with each other in
a society. It needs the social interaction as the data of the study. In addition, there are some fields under conversation analysis, such as sequence organization, turn taking, adjacency pairs, and repair.

The main field of this research is one of the fields under conversation analysis called *repair*. The researcher is interested in conducting the research about repair because in daily life, people are revising their words. It can be seen how people revise the words in order to complete their conversation to achieve their aim. In addition, compared to the other topics in conversation analysis, repair is one of the fields that is rarely analyzed in spite of how interesting the topic is.

Repair is a term that refers to how people deal with the difficulty that appears in the middle of conversation. Jefferson in Liddicoat (2007: 174) explains that repair is not simply defined as the correction of errors. It is emphasizing on how to solve the problem that needs to be repaired. Repair is a study on resolving the errors that appear in the middle of a talk. For this reason, the best way to investigate the repair phenomena is through the data which are formed by a natural conversation. The natural conversation offered the data which is really suitable for the repair analysis. One of the sources of natural data is a conversation that occurs in a talk show.

Timberg in Reisha (2014: 3) states that talk show is a television genre that serves a fresh talk which is anchored by a host or team of hosts. A fresh talk means that the talk show usually displays a current topic that is discussed by people. In a talk show, the host usually guides the show and gives some
questions to the guest(s) about a certain topic. A famous example is *Anderson Cooper 360*, which is an American television talk show hosted by Anderson Cooper which was first aired on March 28th, 2008. In one of its episodes, Anderson Cooper is interviewing Donald Trump; in an episode entitled *Donald Trump, CNN Milwaukee Republican Presidential Town House*.

Donald Trump is one of the presidential candidates from Republican Party who is running for 2016 United States Presidential Election. He is a controversial figure because of his provocative statements regarding some sensitive issues. Donald Trump was trying to answer the questions asked by Anderson Cooper and the audiences related to his political campaign, USA’s position in NATO, nuclear policies, and other issues in this show. Therefore, the researcher thinks that analyzing the language phenomena in this talk show will give the readers information about types, patterns, and also factors of repair in *Anderson Cooper 360: Donald Trump, CNN Milwaukee Republican Presidential Town Hall Episode*.

B. Research Focus

Conversation is one of the activities done by people in daily life. Through conversation, people can get the information that is said by the others. In linguistics, conversation can be analyzed through some approaches such as sequence organization, turn taking, adjacency pairs, and repair.

In a conversation, of course there is a sequence of utterance that is used by people in order to make the conversation clear. From this reason, conversation also can be analyzed in terms of its sequence. The existence of
floor in a conversation also makes turn-taking distribution could be drawn in a conversation. More than that, the pairings of utterances that sometimes people unconsciously used, which is more well-known as adjacency pairs, also can be used as the approach where a conversation is placed as an object of analysis.

The researcher believes that a conversation analysis of repair is the best way to investigate the object of the research which is a talk show considering that a natural conversation occurs in a daily life. A talk show usually discusses the current issue. Anderson Cooper 360 is one of the talk show that is broadcasting in US. The researcher is using one of the episodes of the talk show as her research object. In order to maximize the investigation, the researcher limits the approach using only the repair analysis including types, patterns, and factors of repair. Analyzing the types of repair, the researcher can classify the types of repair that can be found in a conversation. The researcher also analyzes the patterns of repair as well as the factors of repair.

First, in terms of the types of repair, the research is trying to figure out how the types of repair uttered by the participants in the conversation, in this case Cooper and Trump. The researcher tries to reveal all types of repair phenomena that occur during the talk show.

Second, the research is concerned with the patterns of repair as well. Some previous studies conducted by other scholars revealed that a phenomenon of repair is certainly grouped to a pattern.
Last, the researcher also discusses the factors that initiate the repair which occurred in the talk show *Anderson Cooper 360: Donald Trump, CNN Milwaukee Republican Presidential Town Hall Episode*.

Based on the background of the research, identification, and limitation of the problems above, this research questions can be formulated as in the following.

1. What types of repair are employed by the participants in the talk show *Anderson Cooper 360: Donald Trump, CNN Milwaukee Republican Presidential Town Hall Episode*?

2. What patterns of repair completion are uttered by the participants in the talk show *Anderson Cooper 360: Donald Trump, CNN Milwaukee Republican Presidential Town Hall Episode*?

3. What factors initiate the repair in the talk show *Anderson Cooper 360: Donald Trump, CNN Milwaukee Republican Presidential Town Hall Episode*?

C. **Objectives of the Research**

In line with the formulation of the problems, the objectives of this research are:

1. to identify the types of repair employed by the participants in the talk show *Anderson Cooper 360: Donald Trump, CNN Milwaukee Republican Presidential Town Hall Episode*,
2. to explain the patterns of repair completion uttered by the participants in the talk show *Anderson Cooper 360: Donald Trump, CNN Milwaukee Republican Presidential Town Hall Episode*, and

3. to describe the factors which initiate the repair in the talk show *Anderson Cooper 360: Donald Trump, CNN Milwaukee Republican Presidential Town Hall Episode*.

**D. Significance of the Research**

This study offers some benefits for several parties as presented below.

1. For readers in general

   After reading this research, it is hoped that the research can give some brief descriptions about the phenomenon of repair in a talk show. It also gives them new knowledge related to the language used in daily conversation mainly in the phenomena of repair.

2. For students of English Department and other researchers

   The research may give the students who are majoring in linguistics some additional knowledge on repair. It is also expected that this research could become one of the sources that can be used as a reference for those who are doing the same theme in the next research.